



2024-25

ANNUAL REPORT

L'OUNGHPAD
YOUTH COMMUNITY



LAUNCHPAD YOUTH COMMUNITY

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2024-25

ANNUAL REPORT

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ACKNOWLEDGEMENT OF COUNTRY

Launchpad Youth Community acknowledges the Gadigal people of the Eora Nation, whose land on which we operate. We pay respects to Elders past and present and give thanks for the thousands of years of protection of these lands.

We endeavour in all our work to uphold the human rights of Aboriginal and Torres Strait Islander people. We wish to acknowledge that sovereignty was never ceded.

Always was, always will be, Aboriginal land.

OUR VISION

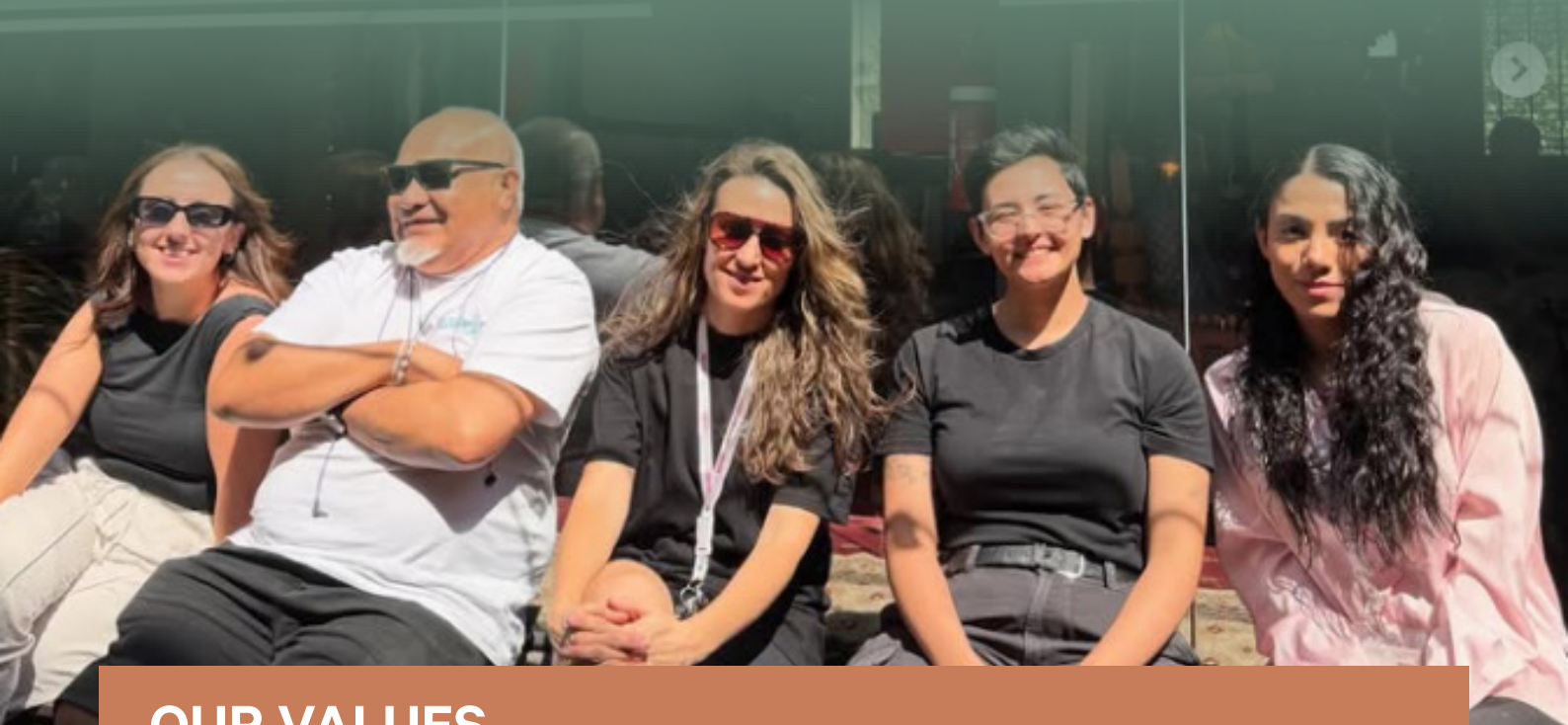


Breaking the cycle of homelessness and empowering young people to live safely and independently in community.

OUR MISSION



We work in partnership with youth, and young people from diverse communities who are homeless or at risk of homelessness. We advocate and support young people to reach their goals through early intervention, education, case management and collaboration with stakeholders to meet their needs.



OUR VALUES

RESPECT

We hold positive regard for young people respecting culture and diversity in our community and reflect this value in all that we do.

EQUALITY

We are non-judgemental, inclusive and ensure all young people have a right to a service regardless of their ethnicity, culture, gender identity, sexuality or individual circumstances.

SAFETY

We have clear governance, consistent and predictable approaches to the delivery of our support and services.

PERSON CENTRED

We are focussed on the individual goals, needs and aspirations of young people, providing options and choice in delivery of services and support in community.

INTEGRITY

We are honest, transparent and accountable for the delivery of our services to young people.

OPPORTUNITY

We believe in providing a platform to build solid foundations for growth, success and contributions to individual wellbeing within the organisation and the community we serve.

OUR TEAM

THE STAFF

THE BOARD



Angela Buckfield
Executive Officer



Kath Marsh
Assertive Outreach
Case Manager



Antonia Ottavio
Chairperson



Emily Hampton
Manager
Casework Team



Rahnia Mackey
Tenancy Manager



Bill Ma
Treasurer



Sam Deylami
Finance Officer



Melissa Leon Munoz
Outreach Case Manager



Santanu Lodh
Secretary



Charlie Hooley
Administration Officer



Segen Girmay
Outreach Case Manager



Theona Bustos
Board Member



Nikita Byrne
Outreach Case Manager



Matt Allen
Outreach Case Manager



Sharon Stanford
Board Member



Ren Caskie
Outreach Case Manager



Joseph Tohilima
Community Engagement
Coordinator



Sally Curtin
Office Manager
Until November 2025



Rea Kay
Outreach Case Manager
Until August 2025



Bianca Zara
Outreach Case Manager
Until September 2025



Kiara Bletsas
Outreach Case Manager
Until May 2025



Bianca Martin
Community Engagement
Coordinator
Until August 2025

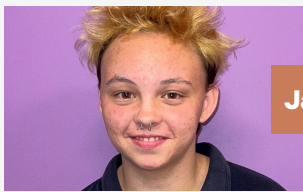


Tatch Bollard
Outreach Case Manager
Until March 2025

THE YOUTH ADVISORY BOARD

The Launchpad Youth Advisory Board (YAB) is a group of up to 12 young people who advise Launchpad Youth Community on their operations.

The YAB will give a voice to young people in experiencing homelessness, advocacy around creating awareness, and enhancing youth participation throughout the community.



Jake Blondin



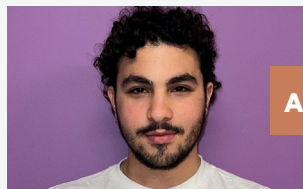
Andee Neloe



Ethan Domroese



Emma Faulkes



Abdullah Sankari



Jennifer Amponsah



Ezra Ellwood

As members of the Launchpad Youth Advisory Board (YAB), we have had the opportunity to contribute to shaping Launchpad's services and ensuring that the voices of young people are heard and represented.

The YAB plays a vital role in influencing Launchpad's programs, policies, and culture to ensure they are effective, youth-focused, and empowering for those experiencing or at risk of homelessness.

Involvement and Contributions Throughout the year; participated in regular YAB meetings and consultations where we discussed how Launchpad could strengthen its youth engagement and improve service delivery. I was involved in reviewing key organisational documents, including:

- **Living Skills Assessment** – provided feedback to make it more youth-friendly and easier for young people to understand and engage with.
- **Complaints Process** – offered suggestions to make the process more transparent, accessible, and safe for young people to raise concerns without fear of judgment.
- **Qualities of a Worker** – shared ideas about what makes a good youth worker from a young person's perspective, such as empathy, communication, and respect. These reviews helped ensure Launchpad's internal documents reflect the experiences and needs of young people who use its services.

We also contributed to group discussions and planning around advocacy and awareness, particularly focusing on youth homelessness and mental health, and explored ways YAB can strengthen community participation and youth leadership. Achievements and Learnings this year allowed us to see first hand how youth input directly shapes Launchpad's practices and how the organisation values lived experience in its decision-making. We learned more about how policy, advocacy, and service design intersect, and gained confidence in representing youth perspectives in a professional setting.

Future Goals Moving forward; to continue contributing to document reviews and youth-led consultations, as well as explore opportunities for YAB members to take part in co-design projects and community outreach. We believe ongoing youth involvement will continue to make Launchpad's work more inclusive, transparent, and empowering for the young people it supports.

CHAIRPERSONS REPORT



As I reflect on 2025 I experience overwhelming sense of gratitude to be involved in Launchpad Youth Community Incorporated as it continues to evolve and create sustainability for the future.

This year Launchpad has truly kicked goals in terms of its mission, having serviced 537 young people in the youth homeless program and 193 young families. In addition, \$350,901.68 brokerage funds were used across the sector with our partners to ensure interaction with young people is life changing.

The ongoing economic uncertainty and housing crisis affecting many young people reinforces the need for reputable organisations like Launchpad to provide critical services (case management, homelessness risk prevention, family support and brokerage) with our partners YWCA, Good Shephard, Ted Noffs Foundation. The Board of Management recognises the challenge faced by many young people hence focussing on financial sustainability of the organisation as government budget continues to be stretched. We are actively exploring strategies such as small grants and philanthropic partnerships to grow future activities.

As a Board of Management (BoM) we continue to meet regularly as well as with the Youth Advisory Board (YAB) throughout the year to plan Launchpad strategic objective and review our achievements as an organisation. This has been a refreshing change to how our Board of Management meetings have been conducted over the years, with young people Chairing the meeting. We hope in 2025/26 to introduce Aboriginal and Torres Strait Islander cultural perspective to Board of Management.

As the BoM and the YAB we are fortunate to work collaboratively and be supported by the strong leadership of Angela Buckfield Executive officer. Ange is the Executive Officer every organisation wishes it had with her dedication to innovation, person-centred, trauma informed approach towards staff and young people. Thank you, Ange, for being a rock to us all.

As we continue to focus on advocacy in 2024/25, I had the privilege to attend the NSW Drug Summit in November 2024 with members of the YAB who provided the youth voice to the Summit, meeting with key stakeholders such as Rose Jackson, John Brogden and Carmel Tebbutt. I was impressed with how they spoke up to be heard, how they represented young people and Launchpad Youth.

This year we welcomed Theona Bustos to the Board of Management in a non-executive position with extensive experience as a senior clinical psychologist with extensive experience working with children and adolescents and their families. Theona brings developmental appropriate lens, child protection, leadership and management skills to the Board. Theona's skills have been invaluable in facilitating training for Launchpad staff. I'd like to take this opportunity to also thank Bill Ma as Treasurer and Santanu Lodh as Secretary for their contribution throughout 2024/25. This AGM we bid farewell a valued board member Sharon Stanford who departs at the end of 2025. Sharon's expertise in governance, human resources and management, we will be in debt of gratitude for her remarkable service.

I'd like to extend an extra special thank you to our funders Department of Communities and Justice and City of Sydney for their financial support to allow Launchpad to enact our mission with our partners. Thank you to the community for your ongoing support and most importantly young people for your trust in Launchpad Youth Community.

The Board of Management, Youth Advisory Board and staff of Launchpad Youth Community are committed to breaking the cycle of youth homelessness and empowering young people to thrive to achieve and live independently in community.

Antonia Ottavio

Chairperson

EXECUTIVE OFFICER REPORT



The 2024–25 financial year has been a year of meaningful impact, deep collaboration, and significant change for Launchpad Youth Community and our consortium partners.

Together, we supported seven hundred and thirty (730) young people across our core programs; five hundred and thirty-seven (537) through the Sydney Youth Homelessness Hub and one hundred and ninety three (193) through the Sydney Young Parents Program.

A further 447 young people accessed support through the Launchpad Brokerage Program, enabling 166 young people to move into long-term stable housing and helping 204 maintain their existing accommodation. Our brokerage was also shared across 21 external youth agencies, strengthening the wraparound support available to young people across the inner city.

I would like to extend my heartfelt thanks to our consortium partners; the Ted Noffs Foundation, YWCA, and Good Shepherd for the past 11 years of partnership. We are equally grateful to our funders, the Department of Communities and Justice and the City of Sydney, whose investment in our work makes these outcomes possible.

Our impact this year was strengthened not only by the dedication of our staff and partners but also through recognition and support from the broader community. Launchpad was nominated for the Awards Australia Foundation Health and Wellbeing Award, received a Commonwealth Bank Community Grant, and secured a further three-year contract with the City of Sydney. This renewed funding allows us to continue targeted work in the inner city and expand our reach through the Assertive Outreach position in collaboration with the HOST, allowing supports to reach to those who are rough sleeping.

Our Youth Advisory Board continued to provide an invaluable youth voice throughout the year, contributing to strategic planning, reviewing key service documents, and producing an insightful paper on the qualities of an effective case worker. They also supported several major community events, including Wear It Purple Day, Youth Homelessness Matters Day, and Youth Week, ensuring young people's perspectives were represented at every level of our service.

This year also brought significant transition within our team. We farewelled several valued staff Bianca Zara, Bianca Martin, Rea Kay, Kiara Bletsas, Tatch Bollard and most notably, after nearly 11 years with Launchpad, our much-loved office manager, Sally Curtin. While not formally “retiring,” she has chosen to spend her time differently following long service leave, and we extend our deepest thanks for her long-standing contribution and warmth. We were also fortunate to welcome back Rahnna Mackey and onboard additional new staff members Melissa Leon Munoz, Segen Girmay, Matthew Allen, and Charlie Hooley, each bringing fresh energy and a strong commitment to supporting young people.

I want to acknowledge the incredible Launchpad team, who have shown resilience, adaptability, and unwavering dedication during a period of change. Despite sector-wide pressures and increasing demand, the team has continued to deliver holistic, compassionate support and walk alongside young people with dignity and respect. Their work is deeply appreciated.

Both of our programs exceeded their targets this year, and like many services, we have seen an increase in young people experiencing homelessness rather than being at risk. This shift underscores the importance of our work and strengthens our resolve to advocate for meaningful, systemic solutions. I extend my thanks to our Board of Management for their guidance and support. It has been wonderful welcoming Theona to the Board this year, and Toni continues to lead with strength and clarity as Chairperson.

Looking ahead, our commitment remains clear: to show up with compassion, to advocate boldly, and to create spaces where young people feel safe, supported, and empowered to build the futures they deserve. Together with our partners, funders, Board, dedicated staff, and the young people themselves, we will continue to cultivate a community where opportunity, stability, and belonging are possible for every young person.

Angela Buckfield
Executive Officer

TREASURER'S REPORT



Launchpad Youth Community Inc. Financial Year ended 30 June 2025

The 2025 financial year was one of steady progress for Launchpad, supported by strong partnerships, dedicated staff, and a community that continues to believe in the work we do. Our financial outcomes reflect not only responsible management, but also a shared commitment to ensuring young people and families receive the support, safety, and opportunities they deserve.

Total income for the year reached **\$2.94 million**, driven by stable government funding and higher interest income. Grant funding of **\$2.82 million** provided the solid foundation needed to deliver our core programs, while donations and other income helped us respond quickly to client needs. These funds directly support our work with young people experiencing or at risk of homelessness, enabling us to provide casework, crisis responses, brokerage assistance, and pathways to independence.

Expenses totalled **\$2.83 million**, with staffing costs of **\$1.41 million** reflecting our investment in the skilled, compassionate teams who work alongside young people every day.

Administrative and operating expenses rose modestly due to inflation and the essential costs of maintaining safe, accessible services. Launchpad achieved a **surplus of \$107,310**, ensuring funds are used responsibly while maintaining capacity to grow and adapt programs where needed.

Our financial position remains strong. Total Equity increased to **\$1.58 million**, and reserves now represent **55.7% of annual expenses**, up from 53.5% last year. This improvement strengthens our resilience and helps protect service continuity during uncertain times. Cash reserves of **\$1.83 million** provide a stable platform from which to support clients and invest in service quality.

The collective efforts of staff, the Board, our funders, and our community have enabled Launchpad to remain a steady and reliable presence for young people. Our financial stability ensures that we can continue delivering safe, responsive, and empowering support, today and into the future.

	FY2025 \$	FY2024 \$	2025-2024 \$
STATEMENT OF INCOME AND EXPENDITURE			
Income	2,938,707	2,868,052	70,655
Expenditure	2,831,397	2,746,196	85,201
Net Surplus for the year	107,310	121,856	-14,546
STATEMENT OF ASSETS AND LIABILITIES			
Retained earnings at 1 July	1,469,178	1,347,322	121,856
Current year surplus / (deficit)	107,310	121,856	-14,546
Total Equity as at 30 June	1,576,489	1,469,178	107,310

Bill Ma

Treasurer

ANNUAL FINANCIAL REPORT

STATEMENT OF INCOME AND EXPENDITURE YEAR ENDED 30 JUNE 2025

	2025 \$	2024 \$
INCOME		
GRANTS		
SYPP (Sydney Young Parents)	872,497	840,961
SYHH (Inner City)	1,599,577	1,541,761
City of Syd Brokerage Income	350,000	335,398
TOTAL GRANT FUNDING	2,822,074	2,718,120
OTHER INCOME		
Interest Received	83,705	62,913
Donations received	4,613	244
Profit on disposal of assets	-	4,800
Other Grants	10,000	81,975
Parental Leave Funds	18,316	-
TOTAL OTHER INCOME	116,634	149,932
TOTAL INCOME	2,938,707	2,868,052
EXPENSES		
STAFFING COSTS		
Gross Wages	1,178,973	1,074,108
Movement in Personal Leave Provision	3,465	10,180
Movement in Annual Leave Provision	(1,884)	(2,446)
Maternity Leave	18,316	-
Movement in Long Service Leave Provision	11,385	17,183
Superannuation	133,673	114,458
Workers Compensation	47,928	31,222
Training	16,291	9,743
Supervision	180	2,480
Recruitment Costs	2,074	2,350
Contractors	-	-
TOTAL EMPLOYMENT EXPENSES	1,410,402	1,259,279
ADMINISTRATION		
Electricity	5,139	3,840
Postage	260	289
Stationery	3,243	1,886
Printing/Photocopy/Computer	3,675	2,974
Phone/Fax/Internet	18,728	17,672
Accounting Fees	3,900	3,600
Audit Fees	4,800	4,600
Bank Fees	7	-
Insurances	18,260	15,435
Accreditation	-	2,226
TOTAL ADMINISTRATION	58,011	52,522

	2025	2024
	\$	\$
OPERATING COSTS		
Advertising	1,636	-
Subscriptions	10,363	9,634
Strategic Planning	7,405	-
Food and Groceries	1,163	725
Repairs/Maintenance/Cleaning	16,751	14,580
Vehicle Costs	22,906	22,950
Depreciation - Motor Vehicle	-	19,762
Travel Costs	1,004	1,676
Rent	98,051	84,281
Staff Amenities	6,468	5,002
Minor Equipment Replacement	4,371	3,980
Restructure Costs	-	595
IT/WEB	19,080	12,149
Board Expenses	17,048	5,246
AGM/Annual Report	2,177	2,078
TOTAL OPERATING COSTS	208,423	182,658
PROGRAMME COSTS		
Client Brokerage (SYPP)	14,478	11,549
Client Brokerage (SYHH)	115,022	270,402
Client Brokerage (City of Syd)	221,401	207,277
Ted Noffs	232,245	223,847
YWCA	384,366	370,475
Rosemount Good Shepherd	187,048	168,186
TOTAL PROGRAMME COSTS	1,154,561	1,251,737
TOTAL EXPENSES	2,831,397	2,746,196
OPERATING PROFIT	107,310	121,856
NET SURPLUS/(DEFICIENCY)	107,310	121,856

**STATEMENT
OF ASSETS AND
LIABILITIES
AS AT
30 JUNE 2025**

	2025	2024
	\$	\$
CURRENT ASSETS		
Westpac Cheque Account	15,471	33,704
Westpac Saver	435	434
Westpac Bonus	107,139	153,652
Westpac Card 2	3,046	2,009
Westpac Card 1	6,301	2,465
Westpac Term Deposit 1	800,000	800,000
Westpac Term Deposit 2	700,000	700,000
Westpac Term Deposit 3	200,000	-
Petty Cash	1,969	1,623
Bond - Rental Property	7,300	7,300
Prepayments	9,742	3,664
TOTAL CURRENT ASSETS	1,851,404	1,704,851
NON-CURRENT ASSETS		
Motor Vehicle	114,339	114,339
Prov Depn Motor Vehicle	(114,339)	(114,339)
TOTAL NON-CURRENT ASSETS	-	-
TOTAL ASSETS	1,851,404	1,704,851
CURRENT LIABILITIES		
Trade Creditors	21,849	4,818
Accrued Expenses	44,737	34,640
Provision for Annual Leave	73,343	75,227
Provision for Long Service Leave	52,956	57,788
Provision for Personal Leave	28,360	24,896
Superannuation Payable	5,000	-
PAYG Tax Payable	15,472	17,382
Net GST Liabilities	33,197	20,913
TOTAL LIABILITIES	274,914	235,673
NET ASSETS	1,576,489	1,469,178
ACCUMULATED FUNDS		
Retained earnings	1,469,178	1,347,322
Surplus for Year	107,310	121,856
Capital Purchase Reserve	-	-
ACCUMULATED ASSOCIATION FUNDS	1,576,489	1,469,178

The above statement should be read in conjunction with the accompanying notes and the attached Audit Report.

NOTES TO THE FINANCIAL STATEMENTS

30 JUNE 2025

NOTE 1:

Statement of Significant Accounting Policies

The principal accounting policies adopted in the preparation of the financial statements are set out below.

These policies have been consistently applied to all the years presented, unless otherwise stated.

Basis of Preparation

In the directors' opinion, the incorporated association is not a reporting entity because there are no users dependent on general purpose financial statements.

These are special purpose financial statements that have been prepared for the purposes of complying with the New South Wales legislation the Associations Incorporation Act 2009, the Charitable Fundraising Act 1991 and associated regulations. The officers have determined that the accounting policies adopted are appropriate to meet the needs of the members of Launchpad Youth Community Incorporated.

These financial statements have been prepared in accordance with the recognition and measurement principles of all applicable Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board. It contains the disclosures that are mandatory under the Accounting Standards and those considered necessary by the directors to meet the needs of the members. Launchpad Youth Community Inc is a not-for-profit entity for the purpose of preparing the financial statements.

Reporting Basis and Conventions

The financial statements have been prepared on an accruals basis and is based on historic costs modified by the revaluation of selected non-current assets, and financial assets and financial liabilities for which the fair value basis of accounting has been applied.

The following is a summary of the material accounting policies adopted by the association in the presentation of the financial report. The accounting policies have been consistently applied, unless otherwise stated.

Property, Plant and Equipment

Property, plant and equipment is initially recorded at the cost of acquisition or fair value less, if applicable, any accumulated depreciation and impairment losses. Plant and equipment that has been contributed at no cost, or for nominal cost, is valued and recognised at the fair value of the asset at the date it is acquired. The plant and equipment is reviewed annually by directors to ensure that the carrying amount is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the utilisation of the assets and the subsequent disposal. The expected net cash flows have been discounted to their present values in estimating recoverable amounts.

Capital purchase reserve

A Capital Purchase Reserve is maintained to cover the costs of equipment purchases and replacements. Depreciation is expensed to this reserve throughout the financial year.

Employee benefits

Provision is made for the liability for employee entitlements arising from services rendered by employees to 30 June 2024. Employee benefits have been measured at the amounts expected to be paid when the liability is settled, plus related costs.

Provisions

Provisions are recognised when the entity has a legal or constructive obligation resulting from past events, for which it is probably that there will be an outflow of economic benefits and that outflow can be reliably measured. Provisions are measured using the best estimate available of the amounts required to settle the obligation at the end of the reporting

Grants

Grant revenue is recognised in the income statement when the entity receives the grant, when it is probable that the entity will receive the economic benefits of the grant and the amount can be reliably measured.

If the grant has conditions attached which must be satisfied before the entity is eligible to receive the grant, the recognition of the revenue will be deferred until those conditions are satisfied.

Where the entity incurs an obligation to deliver economic value back to the grant contributor, the transaction is considered a reciprocal transaction and the revenue is recognised as a liability in the balance sheet until the required service has been completed, otherwise the income is recognised on receipt.

Government grants received are initially recognised as a liability, and revenue is recognised on a basis to match the recognition of revenue with costs incurred in the project.

Donations and bequests are recognised as revenue when received unless conditions are attached. Interest revenue is recognised as interest accrues using the effective interest method.

Goods and Services Tax

Transactions are recognised net of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the balance sheet.

INDEPENDENT AUDITOR'S REPORT



To the members of Launchpad Youth Community Incorporated

Report on the financial report

We have audited the accompanying financial statements of Launchpad Youth Community Incorporated, which comprises the Statement of Assets and Liabilities as at 30 June 2025, and the Statement of Income and Expenditure for the year then ended, a summary of significant accounting policies and the directors' declaration.

The responsibility of the Board of Directors for the financial report

The directors are responsible for the preparation and fair presentation of the financial report in accordance with Australian accounting standards (including the Australian accounting interpretations). This responsibility includes designing, implementing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian auditing standards. These auditing standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance that the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing

an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made by the Management Committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Auditor's opinion

In our opinion, the financial report gives a true and fair view of the financial position of Launchpad Youth Community Incorporated as of 30 June 2025, and its financial performance for the year then ended in accordance with Australian accounting standards (including the Australian accounting interpretations).

A handwritten signature in black ink that reads 'Cheryl G Hastie'. The signature is written in a cursive style with a large, looped 'G'.

Cheryl G Hastie, CA 79748
Dated this 8 October 2025

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SYDNEY YOUTH

HOMELESSNESS HUB

The Sydney Youth Homelessness Hub program is for young people who are experiencing homelessness or at risk of homelessness in the City of Sydney LGA.

In some cases this may include young people who are transient but with an association to the inner city. For this project Launchpad is the lead agency for a consortium partnering with Ted Noffs Foundation.

In 2024-2025 there were

537

young people provided with support



282

of these clients were new to the service

255

had also received supports in the previous financial year

GENDER IDENTITY OF SYHH CLIENTS 2024-25



FEMALE
247
46%



MALE
261
48.6%



OTHER
29
5.4%

TOTAL = **537** 100%

CULTURAL BACKGROUND OF SYHH CLIENTS 2024-25



**ABORIGINAL AND/
OR TORRES STRAIT
ISLANDER**
221
41.2%



OTHER
243
45.2%



**BORN
OVERSEAS**
73
13.6%

TOTAL = **537** 100%

AGE OF SYHH CLIENTS 2024-25



**10-14
YRS**
29
5.4%



**15-17
YRS**
98
18.2%



**18-19
YRS**
125
23.3%



**20-24
YRS**
277
51.6%



**25-29
YRS**
8
1.5%

TOTAL = **537** 100%



SYDNEY YOUNG

PARENTS PROGRAM

This program is targeted at young parents and their children who are homeless or at risk of homelessness. Clients must live or have strong links in the following LGA's: Ashfield, Burwood, Canada Bay, Canterbury, City of Sydney, Leichhardt, Marrickville and Strathfield. Launchpad is the lead agency for a consortium with YWCA NSW and Good Shepherd. All agencies support clients to find stable accommodation, links to other services, access to brokerage and educational and vocational opportunities.

In **2024-2025**

193

young parents and their dependants were provided with support



70

of these clients were **new** to the service

123

had also received supports in the **previous** financial year

GENDER IDENTITY OF SYPP CLIENTS 2024-25



FEMALE
138
71.5%



MALE
54
28%



OTHER
1
0.5%

TOTAL = **193** 100%

CULTURAL BACKGROUND OF SYPP CLIENTS 2024-25



ABORIGINAL AND/OR TORRES STRAIT ISLANDER
95
49.3%



OTHER
84
43.5%



BORN OVERSEAS
14
7.2%

TOTAL = **193** 100%

AGE OF SYPP CLIENTS 2024-25



0-2 YRS
82
42.5%



3-5 YRS
13
6.7%



6-9 YRS
2
1%



10-14 YRS
1
0.5%



15-17 YRS
4
2.1%



18-19 YRS
20
10.4%



20-24 YRS
70
36.3%



25-29 YRS
1
0.5%

TOTAL = **193** 100%



BROKERAGE

PROGRAM

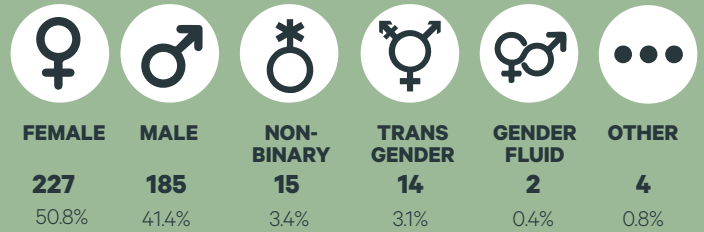
Brokerage is a vital part of Launchpad’s model allowing the service to use flexible funding to tailor responses to prevent or address the circumstances in a young person’s life that contributes to their risk of homelessness.

Brokerage funding can support establishing or moving a tenancy, management of housing related debts, employment and education related costs, legal expenses, medical and dental expenses and childcare expenses. The flexibility of this funding allows Launchpad to address barriers to young people accessing further support such as costs associated with obtaining identification and transporting young people who are out of area back to their home where appropriate.

In the 2024-2025 financial year there were 1297 applications administered to 447 young people.

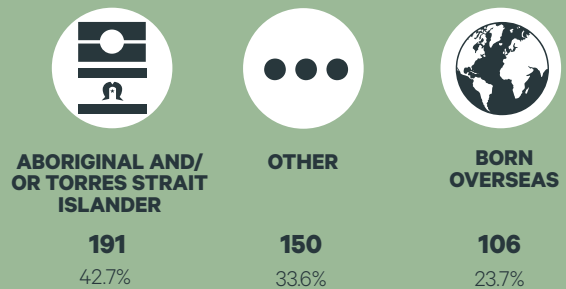
The range of services provided has supported young people to exit homelessness or resolved the issues placing them at risk of homelessness.

GENDER IDENTITY OF BROKERAGE CLIENTS 2024-25



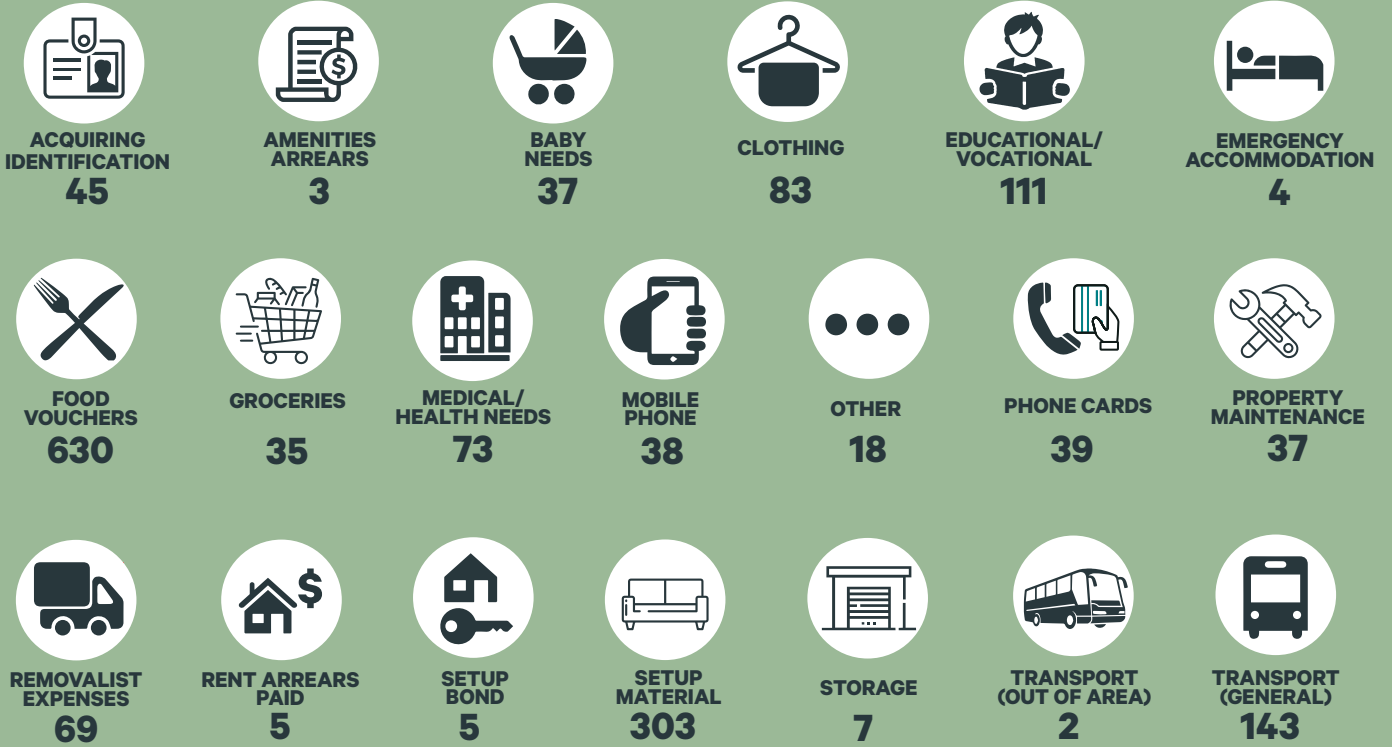
TOTAL = **447** 100%

CULTURAL BACKGROUND OF BROKERAGE CLIENTS 2024-25



TOTAL = **447** 100%

BROKERAGE DISTRIBUTION 2024-25



TOTAL = **1297** 1297 applications to 447 young people *some applications have more than one item


145
young people supported to **enter** Housing


137
young people supported to **maintain** Housing

21
external agencies accessed the Brokerage program


22
young people entered into **private rental**


42.7%
young people identify as being **Aboriginal and/or Torres Strait Islander**

CCLS Legal Aid
CRC
Fact Tree
Foyer Central
Glebe Youth Service
Good Shepherd
KRC
Lillian Howell Project
Neami
Newtown High School
Noffs

Oasis
Peipod
Reconnect
Shopfront
The Crossing
The Girls Refuge
Twenty 10
WEAVE
YOTS
Youthblock

Sydney Youth Homelessness Hub
Case Study

Al, is a 20-year-old Aboriginal man, relocated from Queensland to New South Wales to support his stepfather in caring for his two younger siblings after his mother was incarcerated. Leaving behind his social circle and familiar environment, Al stepped into a parental role at a critical time for his younger siblings.

Al experienced significant upheaval relocating interstate, dealing with the trauma of family separation, and managing increased responsibilities beyond his age. The absence of his mother impacted the family's emotional and financial stability, and Al was at risk of disengaging from education and his own goals.

With a lot of support, Al has accessed a transitional housing property through a community housing partnership. This has given him a safe and stable place to live independently while maintaining strong support for his siblings and staying connected to family.

Al is in the process of enrolling in a Certificate IV in Community Services, inspired by his lived experience and desire to give back.

Al is passionate about music, producing and rapping, Al has begun using his music to tell his story and connect with other young people through cultural pride and resilience.

Al now co-facilitates anti-racism and Aboriginal cultural education sessions in local high schools, sharing his story and empowering other young people to challenge stereotypes and celebrate culture. His presence as a young Aboriginal role model is both powerful and deeply personal to the students he connects with.

Sydney Young Parents Programs Case Study

Athena was referred to Launchpad in January 2022; she was 16 years old and was in Year 11 and couch surfing due to family violence and required immediate housing and case management support.

Early on Launchpad supported Athena with transitional accommodation, legal/court support, brokerage-household set up and building on overall independent living skills.

Athena was priority approved for the Inner west during this time with the support of Launchpad.

Athena became pregnant with her first child, and Launchpad supported her with a referral to RPA-Women's and babies' hospital. Athena gave birth in August 2024. A Dandelion order-baby items and child/family referral were made during this time.

Launchpad then advocated for Athena and her baby to be moved over to the SYPP transitional housing program. Launchpad discussed with Athena that there was a significant priority housing wait list for the Inner west, Athena then requested a change of allocation to the Inner city due to supports within the area. Launchpad supported Athena with support letters along with evidence for the area change. Shortly after Athena was approved for priority housing for the Inner city and is currently waiting on a long-term housing property offer.

During this time there had been multiple reports of DVF with child's father, so Launchpad CW met with Athena and her child 2-3 times a week to best support her and her young son.

Launchpad CW discussed safety concerns relating to the child and explained the ongoing impacts of DFV on her baby's overall development. Launchpad CW explored with Athena, boundaries and healthy relationships, and Athena was able to identify that this was an unhealthy relationship.

DCJ then became involved, Launchpad CW worked closely with DCJ CW to best support the family through attending FGC and regular meetings/appointments.

Launchpad had many difficult conversations with Athena during this time, however Athena thanked Launchpad for always being open and honest with her.

DCJ CW thanked Launchpad CW for supporting Athena and her child during this time, and DCJ informed that due to the collaboration between Athena, Launchpad and DCJ that they would be closing support as there were no current safety concerns and the young family continues to be supported by Launchpad.

Athena is currently seeking DFV counselling support and her child is attending day care.

Launchpad have supported Athena for the past three years, and Athena acknowledged that the past three years had been a very turbulent and challenging time in her life however would have not made it without the support and guidance from Launchpad.

Assertive Outreach Case Study

Jay, an 18-year-old indigenous male, had been sleeping rough in Belmore Park Central. Jay became a HOST response after sleeping rough in various places for the last 4 years, after leaving an unsafe home environment.

He had no fixed income, no stable support system, and struggled with anxiety and depression. With no access to secure housing, he found it difficult to find employment or engage with support services consistently.

The challenges Jay was facing, were living with mental health, such as anxiety and depression this made it difficult for Jay to seek help.

Jay had no identification, without having ID he was unable to access Centrelink or housing pathway options.

Jay had limited social supports as he does not have contact with his family.

Jay had occasional substance use as a coping mechanism.

Outreach workers engaged with Jay at the park and invited him to a Local Community Hub that same day, where there were other service providers that could assist with identification and Centrelink payments.

Jay was able to have his Centrelink reinstated. Jay was offered Temporary Accommodation and was supported to obtain ID and bank statements to meet the terms and conditions of TA and be extended.

Jay was supported in completing a housing pathways application and linked in with the homeless health team, who supported with a medical assessment, and Jay was Priority approved for housing within a month of engagement. Jay was then referred to crisis accommodation for 3 months, within the 3 months Jay was offered a housing property which he accepted and has recently moved into.

Jay has been linked in with Tribal warrior for a boxing/mentoring program, and Youth Block for his health.

Jays journey highlights the importance of persistence, support and access to resources in helping young people transition from homelessness to stability.

Brokerage Case Study

Chloe was referred to Launchpad in May 2024 due to a pending offer from My Foundations transitional housing, however, was awaiting confirmation of ongoing case management prior to My Foundations making the formal offer.

Chloe was 19 years old, homeless and had very limited family supports, however she continued receiving support from her counsellor surrounding AOD and MH support. Chloe was also working fulltime in a childcare traineeship in the Inner city however due to the Housing crisis was unable to secure a private rental.

Launchpad was able to provide case management support and begun working with Chloe immediately, Chloe accepted the shared Housing offer through My Foundations and moved in shortly after with a new housemate.

Launchpad supported Chloe with accessing brokerage for her household set-up and met with her on a regular and consistent basis.

Chloe demonstrated that she has highly developed overall living skills and was able to identify after some time that she was ready to live independently. Launchpad contacted Community Housing partner who at the time had a studio apartment available, LAUNCHPAD CW advocated on behalf of Chloe and informed that Chloe was currently in employment and studying. Community Housing advised that they were happy to provide Launchpad with yet another transitional housing property for Chloe.

Chloe signed her lease with Community Housing, Launchpad arranged removalists via the brokerage program and as Chloe moved into her new property.

During a recent appointment with Chloe, Chloe expressed gratitude and appreciation for the support from Launchpad. Chloe shared that before she became part of our program, she was smoking cannabis on a daily basis and had no motivation to work toward her goals. Chloe advised that having Launchpad meet with her on a regular and consistent basis assisted her in having someone to talk to and aided her in maintaining her sobriety.



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FUNDERS

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CITY OF SYDNEY



YWCA
Australia



 **Good Shepherd**
Australia New Zealand





LAUNCHPAD
YOUTH COMMUNITY