



2019-20

ANNUAL REPORT

Launchpad
YOUTH COMMUNITY

2019-20 ANNUAL REPORT

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MISSION STATEMENT

Launchpad consistently strives to reduce and prevent youth homelessness by enhancing young people's capacity to fully participate and engage in the community.

PURPOSE

LAUNCHPAD

Launchpad delivers evidence-based services, respecting the diverse needs of young people and their communities



YOUTH

Launchpad consistently strives to empower young people to successfully achieve independence and fully participate and engage in the community



COMMUNITY

Launchpad promotes the ongoing development of collaborative partnerships with other organisations, businesses, government and the wider community. Launchpad will continue to build and maintain our profile through participation in community, advocacy and sector leadership

OUR VALUES

- **EMPOWERMENT**
We encourage and support young people to enhance their strengths, build resilience and make positive, informed change
- **RESPECT**
We foster trust, acceptance and celebrate diversity in our relationships with young people and communities
- **STABILITY AND SAFETY**
We recognise the importance of building trust by providing consistent and non-judgmental continuity of care in our work with individuals in the youth and homelessness sectors
- **INTEGRITY**
We model positive shared values of honesty, accountability, consistency and transparency in our work and relationships, and invite this in our clients
- **OPPORTUNITY**
We believe in providing a platform to build solid foundations for growth, success and contributions to individual, organisational and community wellbeing
- **EQUITY AND INCLUSIVITY**
We strive to ensure fairness and equal access, both in our organisational practice and service delivery



OUR TEAM

THE STAFF



Cindi Petersen
Executive Officer



Rahnia Mackey
Acting Manager, Case Work Team



Sally Curtin
Office Manager



Zac Elbourne
Assertive Outreach Case Manager



Brooke Morley
Outreach Case Manager, Tenancy



Tim Morandini
Outreach Case Manager



Emily Hampton
Outreach Case Manager



Henry Teofilo
Outreach Case Manager



Danika Hardiman
Outreach Case Manager



Navarna Lane
Outreach Case Manager



Sam Deylami
Finance Officer

THE BOARD



Loretta Allen-Weinstein
Chairperson



Antonia Ottavio
Treasurer



Belinda Anderson
Secretary



Andrea Fernandes
Board Member



Julia Sokolovic
Board Member



Kristie Clifton
Board Member

CURRENTLY ON LEAVE



Angela Buckfield
Manager, Case Work Team



Alanna Lin
Outreach Case Manager

CHAIRPERSON'S REPORT

I am pleased to present the 2019-20 Annual report and congratulate the Launchpad staff and Partners for all their amazing work over the last year.

This year has been disrupted by Covid-19, a challenging environment to provide ongoing support to very complex young people. Face to face service delivery is central to good case management, but Launchpad staff managed to maintain contacts with all existing clients during the period required to work from home. This gave the service an important insight into how flexible work practice can be effective with marginalised young people in an on-line space. The capacity for staff to take up this challenge is a testament to their commitment to the work they do. Although Launchpad does have a decrease in numbers for the year in all program areas, the contracted targets were still met.

This year Launchpad was pleased to have the organisations Reconciliation Action Plan (RAP) endorsed by Reconciliation Australia. The RAP recognises that Launchpad has a strong working relationship with Aboriginal and Torres Strait Islander communities. All Launchpad programs have a large proportion of Aboriginal and Torres Strait Islander young people utilising them, exceeding 45% of the total client base. Although many of the activities that were scheduled for Reconciliation Week were cancelled due to Covid-19 we have managed to increase the number of Indigenous businesses contracted to provide services for Launchpad and have also partnered with an additional Indigenous organisation.

In October the staff and Board also participated in Cultural Awareness Training. Part of this training involved reviewing the RAP outcomes and started planning for our next RAP. We would like to thank Felicity Ryan for assisting us to gain a greater understanding of how Launchpad can improve our cultural connections and service delivery.

The Board would like to thank all Launchpad staff, led by Cindi Petersen, for the continued hard work and commitment. Over the last 12 months there is so much to be celebrated the Sydney Youth Homelessness Hub provided casework services to 560 clients, and the Sydney Young Parents Program assisted 283 clients. The Brokerage program administered by Launchpad provided support to 472 clients. This means that with the Covid-19 disruptions all programs numbers were reduced by no more than 10%. There are 18 inner city

organisations that access the brokerage program to help prevent homelessness amongst our client population. During the Covid-19 period we also extended Brokerage support to adult assertive outreach agencies including Innari Inc., COVID-19 testing vans run by KRC, Mission Beat, St Vincent's Homelessness Health and NEAMI.

The Brokerage program supported 118 young people to enter longer-term housing and 114 to maintain their tenancies. Twenty-seven clients were supported to enter the private rental market, this number climbs every year. There was also several health, vocational, and employment related outcomes from Brokerage expenditure. Launchpad has also continued to provide opportunities for the sector to meet and collaborate such as the Brokerage Coordination Committee meetings held quarterly. We are hoping to have a social event for our partners later in the year, if COVID-19 conditions ease.

We thank our funders, City of Sydney and Department of Communities and Justice for their ongoing support of this program. We can only do this work with the support of all our sector partners, and we thank our Consortium and sector partners for your ongoing dedication and commitment to supporting young people achieving the best outcomes possible.

I would also like to acknowledge our volunteer Board of Management who continue to provide support and direction for the organisation, ensuring the Launchpad Team are supported. This has been demonstrated and invaluable during 2020. Members of the Board come from the private sector, government agencies, and the NGO sector and this range of expertise was invaluable during COVID, ensuring service continuity while complying with NSW Health directives.

Finally, as always, I would like to acknowledge the young people that we work with. Our mission is to consistently strive to reduce and prevent youth homelessness by enhancing young peoples' capacity to fully participate and engage in the community. At the heart of what we do is to enable young people to feel part of the bigger community and to belong. It is through developing and fostering genuine and authentic relationships with young people that we can assist them to take their place in our community.

Loretta Allen-Weinstein
Chairperson

EXECUTIVE OFFICER'S REPORT

The 2019-20 financial year has certainly seen challenges for organisations, particularly in how to deliver services during the COVID-19 pandemic. Launchpad has focused on ensuring our staff and clients are safe and connected.

If you asked me 18 months ago if I felt Case Managers could perform their duties from home, I would have told you in no uncertain terms, NO! Well, this theory was tested during the necessary restrictions. The whole team worked together to develop a COVID safe plan enabling us to successfully operate remotely.

Thankfully, our fantastic Office Manager elected to stay at work in the office to ensure the brokerage program could continue at full capacity for the year.

Launchpad also extended the Brokerage Program during this time to provide food vouchers and Opal Cards to assertive outreach services and the KRC COVID-19 testing van. Vouchers were provided to Wayside Chapel, KRC, Mission Beat, St Vincent's Homeless Health Team, and Innari Aboriginal Services. These vouchers were used to support street-based populations placed in hotel accommodation.

With the support of Parliament on King and Two Good Food Co. Launchpad delivered over 300 meals to those in temporary accommodation and to our clients self-isolating in Launchpad properties.

In terms of the homelessness sectors response to the challenges of COVID-19, I have been incredibly proud to be a part of the Department of Communities and Justice COVID-19 Taskforce which has overseen the coordination of additional supports for those experiencing homelessness, especially those street-based. The collaboration between Specialist Homelessness Services, Homelessness NSW, Department of Communities and Justice, the City of Sydney and Community Housing Providers has resulted in hundreds of people experiencing homelessness being offered temporary accommodation, transitional accommodation, and long-term housing. What an incredible sector! The Launchpad team and consortium partners have provided support to over 800 young people in the 2019-20 financial year. Launchpad would like to acknowledge our consortium partners Weave Youth and

Community Services, The Noffs Foundation, Good Shepherd and YWCA NSW. The fantastic program results reflect the professionalism of our partners and a shared mission to end youth homelessness.

The Launchpad Brokerage Program data also reflects our successful ongoing working relationships with 18 other partner services in and around the City of Sydney.

The Launchpad team has also undergone some changes this year with Angela and Alanna on parental leave. Rahniah has taken on the role of acting Manager, Case Work Team and has done an outstanding job. Henry, Danika and Navarna have joined the team on a temporary basis giving the organisation some additional capacity to deal with the expected increase in referrals as COVID-19 restrictions ease.

Sadly we said farewell to Zac Elbourne who was recruited by the City of Sydney as a Public Space Liaison Officer. Although this is a huge loss for Launchpad, we are happy for Zac's whose knowledge and skills in working with some of the city's most vulnerable community members will be an asset for the City of Sydney.

I would like to acknowledge the invaluable experience of our Board. This financial year we welcomed Loretta Allen-Weinstein as the Chairperson, Toni Ottavio as the Treasurer and Belinda Anderson as the Secretary. This new executive have been board members for several years and I could not have asked for better support in difficult times.

The work we undertake would also not be possible without continued funding support from Department of Communities and Justice and the City of Sydney.

Finally I would like to thank the Launchpad clients for continuing to demonstrate their resilience during COVID-19, many have had disruptions to their study, employment, health care plans and living situations. All of us are committed to ensuring that the young people who access our services get the support they need to work through some of the challenges they have been confronted with this year.

We thank you for your continued support of Launchpad and hope you enjoy reading the annual report 2019-20.

Cindi Petersen
Executive Officer

TREASURER'S REPORT

Treasurer's Report Launchpad Youth Community Inc. Year ended 30 June 2020.

I am pleased to present the Treasurer's Report for Launchpad Youth Community Inc. for the financial period 1st July 2019 to 30 June 2020.

Set out below is a brief summary of this year's profit and loss extracted from the statement of income and expenditure for the year ended 30 June 2019 and the equity position of Launchpad Youth Community Inc. extracted from the statement of assets and liabilities as at 30 June 2019 compared to the previous year's profit and equity position.

	2020 \$	2019 \$	2020-19 \$
STATEMENT OF INCOME AND EXPENDITURE			
*Income	2,456,667	2,334,866	121,811
Expenditure	2,242,522	2,154,897	87,625
Net Surplus for the year	214,155	179,969	34,186
*Income include \$100,714 non-government grant income e.g. donation, Interest & cash boost stimulus and other activities			
STATEMENT OF ASSETS AND LIABILITIES			
Retained earnings at 1 July	755,208	575,239	179,969
Current year surplus /(deficit)	214,155	179,969	34,186
Capital Purchase Reserve	457	1,516	-1059
Total Equity as at 30 June	969,820	756,724	213,096

The net surplus for 2019-2020 was achieved as a result of increase in DCJ Grants, the City of Sydney grant, Government Cash boost stimulus and other income and donations received. Good governance practise has been adopted and an external accountant visits Launchpad Youth Community Inc. monthly to review and prepare monthly financial statements for Launchpad Youth Community Inc.

These are tabled at monthly board of management meetings. An annual budget is established at the beginning of each financial year and actual income and expenditure reviewed against that budget. Launchpad Youth Community Inc.

Total equity has increased by \$213,096.00 this year. The equity position of Launchpad Youth Community Inc. is sound in absolute terms, as it represents for one year of ordinary services expenses, which management considers prudent for an organisation of this type. Launchpad Youth Community Inc would like to record its appreciation for the services provided by both the auditor and the accountant.

Antonia Ottavio
Treasurer



SYDNEY YOUTH

HOMELESSNESS HUB

The Sydney Youth Homelessness Hub program is for young people who are experiencing homelessness or at risk of homelessness in the City of Sydney LGA. In some instances, this may include young people who are transient but with an association to the inner city. For this project Launchpad is the lead agency for a consortium partnering with Ted Noffs Foundation and WEAVE.

In 2019-20 there were five hundred and sixty (560) young people provided with support.



19 YOUNG PEOPLE HOUSED IN 16 LAUNCHPAD PROPERTIES

GENDER OF SYHH CLIENTS 2019-20



FEMALE
289
51.6%



MALE
261
46.6%



OTHER
10
1.7%

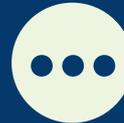
TOTAL = **560** 100%

CULTURAL BACKGROUND OF SYHH CLIENTS 2019-20



**ABORIGINAL AND/
OR TORRES STRAIT
ISLANDER**

259
46.2%



OTHER

250
44.6%



**BORN
OVERSEAS**

51
9.1%

TOTAL = **560** 100%

AGE OF SYHH CLIENTS 2019-20



10-14 YRS

14
2.5%



15-17 YRS

73
13%



18-19 YRS

162
29%



20-24 YRS

281
50%



25-29 YRS

30
5.3%

TOTAL = **560** 100%



SYDNEY YOUNG

PARENTS PROGRAM

This program is targeted at young parents and their children who are homeless or at risk of homelessness. Clients must live or have strong links in the following LGA's: Ashfield, Burwood, Canada Bay, Canterbury, City of Sydney, Leichhardt, Marrickville and Strathfield. Launchpad is the lead agency for a consortium with YWCA NSW and Good Shepherd Australia New Zealand. All agencies support clients to find stable accommodation, links to other services, access to brokerage and educational and vocational opportunities.

In 2019-20 two hundred and eighty-three (283) young parents and their dependants were provided with support.



23 YOUNG PEOPLE AND 19 CHILDREN HOUSED IN 13 LAUNCHPAD PROPERTIES

GENDER OF SYPP CLIENTS 2019-20



FEMALE

190
67%



MALE

93
33%

TOTAL = **283** 100%

CULTURAL BACKGROUND OF SYPP CLIENTS 2019-20



**ABORIGINAL AND/
OR TORRES STRAIT
ISLANDER**

125
44.2%



OTHER

125
44.2%



**BORN
OVERSEAS**

33
11.6%

TOTAL = **283** 100%

AGE OF SYPP CLIENTS 2019-20



**0-2
YRS**

88
31%



**3-5
YRS**

32
11%



**6-9
YRS**

12
.7%



**10-14
YRS**

-
-



**15-17
YRS**

6
2%



**18-19
YRS**

31
11%



**20-24
YRS**

106
37.4%



**25-29
YRS**

8
2.8%

TOTAL = **283** 100%



BROKERAGE

PROGRAM

Brokerage is a vital part of Launchpad’s model allowing the service to use flexible funding to tailor responses to prevent or address the circumstances in a young person’s life that contributes to their risk of homelessness.

Brokerage funding can support establishing or moving a tenancy, management of housing related debts, employment and education related costs, legal expenses, medical and dental expenses and childcare expenses. The flexibility of this funding allows Launchpad to address barriers to young people accessing further support such as costs associated with obtaining identification and transporting young people who are out of area back to their home where appropriate.

In the 2019-20 financial year there were 1307 applications administered to 472 young people.

The range of services provided has supported young people to exit homelessness or resolved the issues placing them at risk of homelessness. The cost of supporting these 472 young people was \$268,786.

GENDER OF BROKERAGE CLIENTS 2019-20



FEMALE
264
55%



MALE
180
38%



OTHER
28
10%

TOTAL = **472** 100%

CULTURAL BACKGROUND OF BROKERAGE CLIENTS 2019-20



**ABORIGINAL AND/
OR TORRES STRAIT
ISLANDER**
224
47.4%



OTHER
142
30.2%



**BORN
OVERSEAS**
106
22.4%

TOTAL = **472** 100%

BROKERAGE DISTRIBUTION 2019-20



TOTAL = **1709** (1307 applications to 472 young people) *Some applications have more than one item



118
YOUNG PEOPLE
SUPPORTED TO
ENTER HOUSING



114
YOUNG PEOPLE
SUPPORTED TO
MAINTAIN HOUSING



27
YOUNG PEOPLE
SUPPORTED TO ENTER
PRIVATE RENTAL MARKET



18
EXTERNAL AGENCIES
ACCESSED THE
BROKERAGE PROGRAM

Agencies who accessed the Brokerage program included:

Fact Tree,
Bayside Women's Shelter,
Glebe Youth Service,
Good Shepherd,
Juvenile Justice,
KRC,
Lillian Howell Project,
Mission Australia,
Noffs Foundation,
Oasis Youth Support Network,
Reconnect,
Shopfront Youth Legal Service,
SWOP,
The Crossing,
Twenty 10,
Weave,
Wesley Mission,
Youth Block and
YWCA NSW

ANNUAL FINANCIAL REPORT

STATEMENT OF INCOME AND EXPENDITURE YEAR ENDED 30 JUNE 2020

	2020 \$	2019 \$
INCOME		
GRANTS		
SYPP (Sydney Young Parents)	676,010	655,662
SYHH (Inner City)	1,151,845	1,118,227
City of Syd Brokerage Income	312,578	303,600
Admin/Management Fee	215,529	214,693
TOTAL GRANT FUNDING	2,355,963	2,292,182
OTHER INCOME		
Resident Contribution	850	16,804
Interest Received	14,784	15,838
Donations received	4	1,042
Profit on disposal of assets	13,324	-
Other Grants	14,760	9,000
TOTAL OTHER INCOME	43,722	42,684
TOTAL INCOME	2,399,685	2,334,866
EXPENSES		
STAFFING COSTS		
Gross Wages	749,092	724,122
Movement in Personal Leave Provision	15,613	5,009
Movement in Annual Leave Provision	18,782	1,149
Movement in Long Service Leave Provision	7,591	7,551
Superannuation	70,369	67,865
Workers Compensation	25,277	26,576
Training	4,577	5,748
Supervision	4,690	4,540
Recruitment Costs	1,317	675
Contractors	850	1,102
TOTAL EMPLOYMENT EXPENSES	898,157	844,337
ADMINISTRATION		
Electricity	3,220	3,975
Postage	205	177
Stationery	2,295	1,057
Printing/Photocopy/Computer	5,010	3,405
Phone/Fax/Internet	12,438	12,890
Accounting Fees	2,750	2,950
Audit Fees	2,800	2,800
Bank Fees	7	22
Insurances	4,983	4,504
Sundry Expenses	577	40
TOTAL ADMINISTRATION	34,285	31,820

	2020	2019
	\$	\$
OPERATING COSTS		
Subscriptions	7,826	2,745
Food - GST	415	329
Food - NO GST	681	581
Repairs/Maintenance/Cleaning	8,177	8,854
Vehicle Costs	18,069	11,683
Depreciation - Motor Vehicle	45,898	
Travel Costs	3,582	11,502
Rent	47,627	40,300
Staff Amenities	1,127	14
Service Amenities - GST	85	-
Minor Equipment Replacement	11,880	2,205
Storage Costs	27,426	27,686
IT/WEB	4,370	2,411
OHS	620	-
Board Expenses	1,295	2,157
AGM/Annual Report	3,413	5,337
TOTAL OPERATING COSTS	182,493	115,804
PROGRAMME COSTS		
Client Brokerage (SYPP)	3,910	11,586
Client Brokerage (SYHH)	52,303	77,444
Client Brokerage (City of Syd)	205,676	214,079
Weave	197,875	193,200
Ted Noffs	191,878	187,344
YWCA	318,134	309,748
Rosemount Good Shepherd	154,879	150,797
Waterloo Property	2,932	4,048
Rent - Private Rental Subsidy	-	14,690
TOTAL PROGRAMME COSTS	1,127,587	1,158,282
TOTAL EXPENSES	2,242,522	2,099,357
OPERATING PROFIT	157,163	179,969
ABNORMAL INCOME ITEMS		
Cash Boost Stimulus	43,746	-
Parental Leave Funds	13,246	-
TOTAL ABNORMAL INCOME ITEMS	56,992	-
NET SURPLUS (DEFICIENCY)	214,155	179,969

The above statement should be read in conjunction with the accompanying notes and the attached Audit Report.

**STATEMENT OF
ASSETS AND
LIABILITIES
AS AT
30 JUNE 2020**

	2020	2019
	\$	\$
CURRENT ASSETS		
Westpac Cheque Account	16,015	59,503
Westpac Saver	302,931	118,326
Westpac Bonus	4,694	4,693
Westpac Staff Debit Accounts	4,014	3,754
Westpac Term deposit	622,925	607,783
ING Term Deposit	200,941	141,180
Petty Cash	1,136	2,244
Bond - Rental Property	4,990	4,990
Accrued Income	941	3,621
Prepayments	4,093	4,093
TOTAL CURRENT ASSETS	1,162,678	950,187
NON-CURRENT ASSETS		
Motor Vehicle	127,964	82,067
Prov Depn Motor Vehicle	(127,964)	(82,067)
Furniture & Equipment	61,987	61,987
Provn Depn Furniture & Equip	(61,530)	(60,471)
Improvement at Cost	24,583	24,583
Provn Amortisation	(24,583)	(24,583)
TOTAL NON-CURRENT ASSETS	457	1,516
TOTAL ASSETS	1,163,136	951,703
CURRENT LIABILITIES		
Trade Creditors	13,336	28,868
Accrued Expenses	14,096	44,458
Provision for Annual Leave	70,581	51,798
Provision for Long Service Leave	26,240	18,649
Provision for Personal Leave	28,328	14,111
Provision for Unspent Grants *NOTE 2	-	-
Superannuation Payable	-	-
PAYG Tax Payable	14,059	10,429
Net GST Liabilities	26,676	26,666
TOTAL LIABILITIES	193,315	194,979
NET ASSETS	969,820	756,724
ACCUMULATED FUNDS		
Retained earnings	755,208	575,239
Surplus for Year	214,155	179,969
Capital Purchase Reserve	457	1,516
ACCUMULATED ASSOCIATION FUNDS	969,820	756,724

The above statement should be read in conjunction with the accompanying notes and the attached Audit Report.

NOTES TO THE FINANCIAL STATEMENTS

30 JUNE 2020

Note 1:

Statement of Significant Accounting Policies

The principal accounting policies adopted in the preparation of the financial statements are set out below.

These policies have been consistently applied to all the years presented, unless otherwise stated.

Basis of Preparation

In the directors' opinion, the incorporated association is not a reporting entity because there are no users dependent on general purpose financial statements.

These are special purpose financial statements that have been prepared for the purposes of complying with the New South Wales legislation the Associations Incorporation Act 2009, the Charitable Fundraising Act 1991 and associated regulations. The officers have determined that the accounting policies adopted are appropriate to meet the needs of the members of Launchpad Youth Community Incorporated.

These financial statements have been prepared in accordance with the recognition and measurement principles of all applicable Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board. It contains the disclosures that are mandatory under the Accounting Standards and those considered necessary by the directors to meet the needs of the members. Launchpad Youth Community Inc is a not-for-profit entity for the purpose of preparing the financial statements.

Reporting Basis and Conventions

The financial statements have been prepared on an accruals basis and is based on historic costs modified by the revaluation of selected non-current assets, and financial assets and financial liabilities for which the fair value basis of accounting has been applied.

The following is a summary of the material accounting policies adopted by the association in the presentation of the financial report. The accounting policies have been consistently applied, unless otherwise stated.

Property, Plant and Equipment

Property, plant and equipment is initially recorded at the cost of acquisition or fair value less, if applicable, any accumulated depreciation and impairment losses. Plant and equipment that has been contributed at no cost, or for nominal cost, is valued and recognised at the fair value of the asset at the date it is acquired. The plant and equipment is reviewed annually by directors to ensure that the carrying amount is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the utilisation of the assets and the subsequent disposal. The expected net cash flows have been discounted to their present values in estimating recoverable amounts.

Capital purchase reserve

A Capital Purchase Reserve is maintained to cover the costs of equipment purchases and replacements. Depreciation is expensed to this reserve throughout the financial year.

Employee benefits

Provision is made for the liability for employee entitlements arising from services rendered by employees to 30 June 2020. Employee benefits have been measured at the amounts expected to be paid when the liability is settled, plus related costs.

Provisions

Provisions are recognised when the entity has a legal or constructive obligation resulting from past events, for which it is probably that there will be an outflow of economic benefits and that outflow can be reliably measured. Provisions are measured using the best estimate available of the amounts required to settle the obligation at the end of the reporting

Grants

Grant revenue is recognised in the income statement when the entity receives the grant, when it is probable that the entity will receive the economic benefits of the grant and the amount can be reliably measured.

If the grant has conditions attached which must be satisfied before the entity is eligible to receive the grant, the recognition of the revenue will be deferred until those conditions are satisfied.

Where the entity incurs an obligation to deliver economic value back to the grant contributor, the transaction is considered a reciprocal transaction and the revenue is recognised as a liability in the balance sheet until the required service has been completed, otherwise the income is recognised on receipt.

Government grants received are initially recognised as a liability, and revenue is recognised on a basis to match the recognition of revenue with costs incurred in the project.

Donations and bequests are recognised as revenue when received unless conditions are attached.

Interest revenue is recognised as interest accrues using the effective interest method.

Goods and Services Tax

Transactions are recognised net of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the balance sheet.

Note 2:

Provision for Unspent Funds

2020	2019
\$	\$
0	0
0	0

INDEPENDENT AUDITOR'S REPORT

To the members of Launchpad Youth Community Incorporated

Report on the financial report

We have audited the accompanying financial statements of Launchpad Youth Community Incorporated, which comprises the Statement of Assets and Liabilities as at 30 June 2020, and the Statement of Income and Expenditure for the year then ended, a summary of significant accounting policies and the directors' declaration.

The responsibility of the Board of Directors for the financial report

The directors are responsible for the preparation and fair presentation of the financial report in accordance with Australian accounting standards (including the Australian accounting interpretations). This responsibility includes designing, implementing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian auditing standards. These auditing standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance that the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair

presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made by the Management Committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Auditor's opinion

In our opinion, the financial report gives a true and fair view of the financial position of Launchpad Youth Community Incorporated as of 30 June 2020 and its financial performance for the year then ended in accordance with Australian accounting standards (including the Australian accounting interpretations).



Cheryl G Hastie, CA
Dated this 16 September 2020

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ANNUAL PARTNER SURVEYS

PLEASE RATE OUR VALUE TO YOUR ORGANISATION AS A PARTNER IN THE PROVISION OF BROKERAGE



PLEASE RATE OUR VALUE TO YOUR ORGANISATION AS A PARTNER IN THE PROVISION OF YOUTH HOMELESSNESS SUPPORT



PLEASE RATE OUR VALUE TO YOUR ORGANISATION IN THE PROVISION OF ASSERTIVE OUTREACH



PLEASE RATE OUR VALUE TO YOUR ORGANISATION AS A PARTNER IN THE PROVISION OF TENANCY SUPPORT



HOW WOULD YOU RATE OUR PROVISION OF LEADERSHIP IN THE YOUTH HOMELESSNESS SECTOR?



* (N=18)

CASE STUDIES



NINA

Nina is a 21 year old Aboriginal woman who was living in rural NSW with her partner Jake, a 24 year old Aboriginal man and their 3 month old son, Jake.

They were residing in a property that had been signed over to Nina's parents by the Local Aboriginal Land Council when the bushfires hit NSW in late 2019. Tragically, the home was destroyed leaving the young family homeless. Their community, left with no resources, were only able to provide the family with a tent.

They had no choice but to flee the area and head to Sydney taking refuge with an Auntie who happened to be the mother of a tenant currently housed with Launchpad. During a case management appointment, this client had mentioned that her cousin had fled to Sydney after the bushfires and asked if a referral could be considered. Given the young family had nothing left to return to they were accepted into the Young Parent's Program and a transitional property was made available within a few weeks.

Nina, Jake and baby Jake were supported to complete a referral to Dandelion as an exceptional circumstance, so that once they were accommodated baby Jake had everything he needed. Brokerage was made available to furnish the property once a sign-up date had been arranged.

The family have now been accommodated and supported to set up their property and both young people have begun working with their respective case managers to action their case plans, with goals in place to further their study and engage in employment.

PETA

Peta has been a client of Launchpad for approximately 4 years. Peta was long-term rough sleeping in the inner city, lives with Bipolar Disorder and Schizophrenia and has a long history of methamphetamine use.

Peta was linked in with detox as she decided she did not want to continue rough sleeping and knew she had to make some changes regarding her drug use.

Peta attended detox and began to engage with Launchpad on a more regular basis. Peta was then placed into temporary accommodation and agreed to engage twice weekly with Launchpad so that Housing NSW could offer her a permanent home. After 4 weeks of engagement, Launchpad reported her progress to the department and Peta was offered a 1-bedroom unit and accepted the offer.

Peta had been homeless for approximately 6 years. While engaging with Launchpad, Peta was linked in with her first GP, applied for a mental health plan, began victims counselling on a fortnightly basis, obtained her first photo ID card and a new birth certificate, underwent physical health exams and blood tests and has agreed to be linked in with Narcotics Anonymous to focus strongly on her AOD issues to work towards recovery.

Peta has stated she feels that this year has been life changing for her, and she is looking to set new goals based around increasing visitations for her child in care.

CASE STUDIES



THOMAS

Thomas is a 21-year-old trans male who was referred to Launchpad in October 2019. Thomas has had a history of homelessness and mental health issues.

Thomas was moved from a previous service into one of Launchpad's transitional vacancies and was engaging in a Community Services Cert 4 and casual employment. Thomas was also engaging in mental health supports and weekly groups through headspace.

Launchpad supported Thomas to apply for Rent Choice Youth and Thomas was approved for the subsidy. Thomas began looking at private rentals immediately and within weeks was approved and moved into a new property. Launchpad referred Thomas into an employment and coaching service, this gave Thomas the opportunity to explore other avenues with education and employment.

Thomas has now enrolled in a new TAFE course more relevant to the line of work Thomas would like to enter. Thomas is now motivated on his new case plan goals, which are completing his Cert 3, maintaining his private tenancy, getting his learner driver's license and increasing his independent living skills.

Since moving into his own private rental Thomas reports to have an improvement in his mental health and motivation.

LOUIS

Louis is a 23 year-old Aboriginal man who was referred to Launchpad in August 2020. Louis was released from custody in April after serving part of his two-year sentence.

At the time of referral Louis had several weeks left of his parole period plus an ongoing Community Correction Order (CCO). Louis grew up in the Redfern/Waterloo area and has a long history of homelessness, poverty and involvement with the justice system. Louis also has a child who is not in his care.

When Louis was referred to Launchpad he was living in temporary accommodation in Kings Cross. Louis was previously living in a boarding house. Louis disclosed at his initial assessment that he suffers from severe anxiety and chronic drug dependency, including intravenous crystal methamphetamine and occasional heroin use. Launchpad assisted Louis to develop a case plan to achieve his immediate goals and some for the longer term. These included finding secure housing, seeking support for his mental health and substance use disorder, and complying with his parole and CCO. Louis engages well with case management and will meet up on average once a week with additional phone support as required.

During this time Louis has almost finalised his housing application, with just his Confirmation of Aboriginality remaining. Louis hopes to be priority approved and, in the meantime, has secured a room at a boarding house. In addition to housing, Launchpad has assisted Louis with his substance use and Louis has also made an appointment with the Aboriginal Medical Service to be referred to a psychiatrist for a mental health assessment with the possibility of starting psychiatric medication.

Louis has said he is very grateful for Launchpad support.



WATERLOO PROPERTY REFURBISHMENT



Launchpad manages a 5 bedroom property, each with their own bathrooms and kitchenettes. There is also a large common area with a kitchen, lounge room, laundry and backyard.

We recently had the opportunity to make some major changes with several client's tenancies ending at the same time. The Launchpad team worked together to refurbish the space to ensure both young people and staff felt a sense of pride in the house.

We also took the opportunity to set up an office in the front area of the property to increase staff presence. Staff regularly work out of the office and are available for residents to address any issues.

Launchpad contracted an Indigenous cleaning company to deep clean the common areas fortnightly.

FEEDBACK FROM HOUSING PROVIDER

"I would like to thank Launchpad on behalf of Amelie Housing for always working so hard and looking after the Waterloo property and for always going out of your way in assisting our tenants to have successful tenancies. The new furniture and upgrade looks wonderful. Hopefully the new tenants will take good care of the living room/ kitchen area and look after the furniture."

Lella
Property Manager

ACKNOWLEDGEMENTS

PARTNERS



FUNDERS





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